

Case Study

LEGAL SEAFOODS Boston, MA

SCOPE

Legal Seafoods Boston, MA is a processing and distribution facility for all Legal Seafood Restaurants in the United States.



TASK AT HAND

The processing and distribution facility of Legal Seafoods is an extremely busy, and salt-water filled environment. The materials handling equipment they previously used proved to be too bulky to maneuver in their tight spaces as well as labor intensive when being serviced. They also needed heavy duty equipment to withstand their harsh environment.

CUSTOM SOLUTION

Arthur Bureau of NITCO along with Warehouse Operations Manager Fernando Rodrigues of Legal Seafoods determined that the physical size of their current equipment was not conducive to their confined dock area and demanding duty cycle. The equipment also could not withstand the corrosiveness of the salt water brine that accompanied fresh seafood. It was a truly demanding application of loading and unloading 2 shifts per day and the equipment in use could not give them the reliability they needed.

When Arthur showcased the Yale MPB pallet truck and Yale stackers, Fernando was impressed with the maneuverability and sturdiness of the equipment. They were a perfect fit for his operation. Legal Seafood currently uses a combination of 10 pallet jacks and electric stackers. All the units provided are equipped with NITCO's custom seafood modifications such as poly siped tires, and vinyl covers that help keep the units dry in their wet and demanding environment.

NITCO also developed a comprehensive full maintenance agreement that gives Legal Seafood the uptime they need to provide their restaurants with quality fresh food. In addition to equipment and service, NITCO supplied Legal Seafoods with assorted SEP products including racking, decking, and manual pallet jacks. Legal Seafood views NITCO as a one-stop supplier for many of their needs.

Fernando is very happy with NITCO as a major supplier of quality equipment and superior service.

HIGHLIGHTS

- **Provided More Maneuverable and Reliable Equipment**
- **Lower Operating Costs Through Fleet Management**
- **Ergonomic and Efficient Units**

